



race for health



LEICESTER CITY PCT PEER REVIEW: TARGETED INTERVENTIONS

9-10 April 2008

Summary Paper

Peer reviews are used within the Race for Health programme as a learning tool, providing an opportunity for PCTs to demonstrate their progress and gain constructive challenge and advice, at the same time as offering peers the chance to learn from the experience of their colleagues from the host PCT and within the review team.

This paper provides some background information on the forthcoming peer review hosted by Leicester City PCT, so that Race for Health programme leads can identify the most suitable people within their PCTs to join the peer review team.

Background

Leicester City PCT was formed in October 2006 from the reconfiguration of Eastern Leicester and Leicester City West PCTs. Although Eastern Leicester PCT had participated in the Race for Health programme since it began, the organisational and workforce changes over the last year or so have created a strong sense of this being a new organisation to Race for Health, which is now re-establishing and strengthening its Equality and Human Rights priorities. As a measure of the new PCT's commitment to this agenda, a Director of Equality and Human Rights has recently been appointed to take on a strategic role, encompassing both the City and County PCTs and the East Midlands Strategic Health Authority.

Although there is a strong commitment to equality within the PCT, Leicester PCT recognises that there are considerable challenges to meet if they are to adequately address the health needs of the city's BME communities. For example, Leicester PCT is mindful of the need to improve ethnicity monitoring and analysis, and is working to improve outcomes for mental health and diabetes.

Theme

This review will focus on **the ways in which the PCT is developing targeted primary care services for its BME communities**. As such, the PCT will be asking the review team to consider the processes by which it engages with its local population, determines its priorities, and commissions services that specifically address the health needs of its BME communities. In particular, the PCT would like the peer review team to assess the extent to which its strategic aspirations are being translated in to the practical delivery of services.

During the review, peers will be given the opportunity to meet with members of Leicester PCT's **external Equality and Human Rights Steering Group**, who provide critical challenge and support to the PCT. There will also be opportunities for the team to visit some of the targeted initiatives in the city. Among these, will be a visit to the dedicated primary care service for people seeking asylum, and some time with the specialist nurse for gypsy and traveller communities.

Leicester PCT is keen that this review be not only an opportunity to demonstrate good practice, but also a learning experience for the PCT. As such, they invite an honest and fair assessment, which they anticipate will support them in their ambitions to tackle health inequalities in the city.

Key questions

The key questions for the review will therefore be as follows:

1. To what extent do the PCT's **strategic aspirations** influence the **delivery of services**?
2. What impact have **targeted services** had on the health of the communities they serve?
3. To what extent has the learning from the **predecessor PCTs** been carried in to the new organisation?
4. Is the PCT making the most of its **local data and PPI activity** to address inequalities?

Who should attend?

Leicester City PCT invites peer reviewers with an interest, or experience in the issues to be explored in the review. Ideally, the peer review team will have around 8-9 members. Race for Health Programme Leads are asked, in the first instance, to identify one suitable person from their own PCT or from their partner organisations (including the voluntary and community sector and local authority representatives). In particular, the PCT are keen to work with a team with a broad range of experiences, and therefore encourage expressions of interest from:

- PCT Chairs/Chief Executives
- PCT Non-Executive Directors
- Commissioners
- Public Health specialists
- Clinicians
- PPI Managers
- Equality Leads
- BME Health Voluntary Sector Representatives

We recognise that due to work pressures some people may find it difficult to give up their time to come or may have to cancel at the last minute. However, it is important for members of the peer review team to recognise that they are making a significant commitment to the programme and the PCT when they volunteer to become a member of a review team. Last minute cancellations can significantly affect the success of the peer review, so we would ask that when people sign up, they have an 'understudy or deputy' ready to step into their place if necessary.

Practical details

A programme and background paper for the review will be circulated to members of the team in due course. However, some preliminary details are as follows:

- The review will begin at **5pm on Wednesday 9th April 2008 and will conclude at 4.30pm on Thursday 10th April.**
- There will be an introductory session on participating in a peer review, followed by a welcome briefing by Leicester City PCT and an informal dinner. The programme will begin again at 8.30am the following morning.
- **Accommodation** will be arranged for review team members at a city hotel. The cost of accommodation will be covered by Race for Health.
- The team will work in both plenary and smaller groups during the main review day, with **facilitation and support** from learning programme advisors Shared Intelligence.

How to book a place

For more information, of event registration, please contact Genorie Thomas at genorie.thomas@sharedintelligence.net or on 020 7756 7600.